



Svetoslav Trifonov

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★ Skills

Operating Systems:

- Windows
- Linux

Virtualization:

- Proxmox VE
- Docker
- LXC
- Kubernetes

Cloud:

- AWS (ECR, EC2, RDS, SNS/SQS, S3, Cloud Formation / CDK, CodeCommit)

Automation & IaC:

- Python (computer programming)
- Terraform
- Bash
- Ansible
- Git
- GitHub Actions

Monitoring & Reliability:

- Grafana
- Disaster Recovery
- Nginx
- Backup Strategies

Databases:

- PostgreSQL
- DynamoDB

☒ Language Skills

- **Bulgarian:** Mother tongue
- **English**
 - Listening: C2
 - Reading: C2
 - Spoken production: C2
 - Spoken interaction: C2
 - Writing: C2

🎓 Education & Training

Economic Informatics

15/09/2014 – 15/06/2019

PGIM Pazardjik | Pazardjik, Bulgaria

Information Technology Fundamentals: Acquired hands-on experience in computer architectures, web design (HTML/CSS), and foundational programming concepts to solve practical problems.

Economics & Financial Literacy: Gained theoretical and practical knowledge in microeconomics, macroeconomics, corporate finance, and the fundamentals of financial accounting.

Virtual Enterprise / Practice Firm: Participated in business simulations, acting as the IT/Administrative lead for a virtual company to understand real-world corporate operations, teamwork, and business planning.

Level in EQF: 5

Software Development

04/05/2021 – 15/07/2022

SoftUni | Sofia, Bulgaria

Scripting & Automation: Learned to write Python scripts to automate repetitive IT tasks, such as file management, system monitoring, and batch processing.

Core Programming Logic: Gained a solid understanding of programming fundamentals (variables, loops, functions) and basic Object-Oriented Programming (OOP) to write clean, reusable code.

Data Handling & Parsing: Practiced reading, writing, and manipulating data from common IT file formats like text files, CSVs, and JSON (useful for analyzing system logs).

API Interaction: Learned the basics of interacting with REST APIs using Python to fetch data and connect different systems or services.

Problem Solving: Developed strong logical thinking and debugging skills through hands-on coding exercises and practical assignments.

Level in EQF: 4

CCNA

01/05/2023 – 02/10/2023

Cisco | Remote, Bulgaria

Network Fundamentals: Solid understanding of the OSI model, TCP/IP protocols, and IPv4/IPv6 addressing and subnetting.

Security Fundamentals: Implementation of network security measures, including Access Control Lists (ACLs), Port Security, and basic VPN concepts.

Network Troubleshooting: Ability to diagnose and resolve connectivity issues across structured cabling, wireless access points, and hardware interfaces.

Routing & Switching: Hands-on experience configuring and troubleshooting Cisco routers and switches, including VLANs, Trunking.

Level in EQF: 3

🏢 Work experience

IT Support

01/08/2021 – 11/09/2023

RBI Sport | Plovdiv, Bulgaria

During my two years at RBI Sport, my role was a great mix of traditional IT infrastructure management and some pretty unique, hands-on field projects. I wore a lot of hats, from keeping the office tech running smoothly to working with specialized racing equipment!

Here is a look at what I handled day-to-day:

- Keeping the team moving: I was the go-to person for daily technical support. Whether it was troubleshooting software, building new workstations, or fixing hardware, I made sure everyone had what they needed to get their work done.
- Managing the backend: I took care of our Windows Server 2012 environment. This included monitoring uptime, enforcing security policies, and managing all the user accounts and access permissions as people joined or left the company.
- Rally Racing Tech: One of the coolest parts of the job was stepping outside the standard IT box. I helped develop, deploy, and rigorously field-test custom GPS tracking systems that we actually used during live rally racing events.
- The organizational side: I kept track of our software licenses, worked with our vendors, and provided backend support for the company website to make sure everything stayed online and up to date.

System Administrator

02/10/2023 – Current

Viking-T Ltd. | Plovdiv, Bulgaria

As the lead for IT infrastructure operations at Viking-T Ltd., I own the full lifecycle of a hybrid environment spanning Linux (Fedora), Windows, and cloud resources - from day-to-day reliability to long-term platform direction.

I standardised provisioning and configuration management across all platforms using Ansible, eliminating manual overhead and ensuring consistent server state at scale. On the virtualisation side, I administer a Proxmox VE estate of 100+ virtual machines and containers, handling resource allocation, lifecycle management, and performance optimisation. Cloud workloads are supported through AWS — primarily EC2, S3, IAM, VPC, and CloudWatch - bridging on-premises infrastructure with scalable cloud capacity.

To reduce operational toil, I authored custom Python tooling that automates internal IT workflows and administrative processes. Infrastructure changes are managed through Git-based workflows aligned with CI/CD practices, keeping rollouts controlled and reversible.

Reliability is a core responsibility: I designed and maintain backup strategies and disaster recovery protocols that minimise recovery time and protect business continuity. I serve as the senior escalation point for the support team, and I maintain comprehensive technical documentation covering all infrastructure setups, procedures, and network topologies.

+ Contact

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